

Financial Services

Digital Automation: FinTech



Facts at a glance

- Global Employees N/A
- Country: Hong Kong SAR

FlexSystem Solution

- [ProcessTech](#)

Key Issues

- Enable streamlined end user friendly processes from application to contract
- Enable streamlined processes over life of contract
- Establish primary and secondary payment options for settlements
- Support fraud detection

Needs and Challenges

- Secure encrypted environment
- Compliance, segregation of duties etc
- Web based applications
- Flexibility to change offer based on external market influences
- Leverage web services to external credit agencies to support on-boarding process
- Establish internal escalation processes for default management
- Streamline communication processes with contract holder for efficiency and cost
- Enable QR code payment options

Benefits

- Competitive edge in a competitive market
- Streamlined specific processes to achieve required task
- Tighter management of end to end process to reduce loan exposure
- More payment options and therefore locations to settle due amounts

