Hotel Chain

Creation of HR Processes and EO Compliant Payroll

Facts at a glance

- Global Chain 500+ Rooms
- 100,000 Staff Permanent
- Revenue US$ 7b+
- A leading global Hotel Chain

FlexSystem Solution

- Human Resources Management
- Business Intelligence

Key Issues

- Automation of HR and payroll to increase efficiencies
- Must allow for provision of Employee Self Service
- Must provide extensive monthly, and ad hoc reporting capability
- Must allow for changes in EO and any new legislation
- Workflows must speed up hiring processes
- Must support Business Process Outsourcing

Needs and Challenges

- Management decision making and approval processes must be supported
- Employee Self Service (ESS) to be implemented
- Workflow authorizations to facilitate hiring processes to mobile
- Extensive security and privacy considerations for review

Benefits

- Project completed on time and within budget
- Hotel set to achieve planned efficiencies through process automation, ESS
- Extensive planned reporting and ad hoc reporting capability in place