

Golf Club

Automation of Key Processes through Workflow



Key Issues

- Administration costs on the rise and hard to handle as demand has peaks/troughs
- Errors in billing and timeliness of billing and hence cash flow delay
- Planning hard as no real information

Facts at a glance

- Private
- A leading recreational establishment for professional and amateur golfers

Needs and Challenges

- Tee booking /scheduling of competitions and closed T bookings labour intensive
- Process of ensuring only authorized T-off's very manual
- Billing of members cumbersome through multiple outlets
- Management of consignment stocks in the Pro shop troublesome
- Analytics showing check-in locker and T time utilization required

FlexSystem Solution

- [Workflow Management](#)
- [Property Management](#)
- [Business Intelligence](#)

Benefits

- Automated voice T booking system incorporating closed billing period
- Print ticketing with barcode , name and time streamlined T off process
- Point of Sale (POS) integration and daily billing by member (with photo proof at POS)
- Extensive analytics for lockers, T time and F&B
- Consignment stock tracking

