

Marine Docking Automation of Key Processes



Facts at a glance

- Private
- A leading provider of recreational facilities for private mariners

FlexSystem Solution

- [Property Management](#)
- [Business Intelligence](#)

Key Issues

- Capturing all billing from POS, ad hoc charges a primary concern
- Maintenance of members list with waiting list difficult
- No management information

Needs and Challenges

- Berth management billing and re-billing of utilities to docked vessels
- Errors in billing and timeliness of billing and hence cash flow delay
- Administration costs on the rise
- Membership billing and monthly disbursement billing. Cash collection
- Management of waiting list
- Billing of members cumbersome through multiple outlets
- Management of consignment stocks in the marine shop an issue
- Analytics showing of data to give management information

Benefits

- Point of Sale (POS) integration and daily billing by member. Reduced administration
- Complete capture of ad hoc billing items. Completeness and Accuracy
- Extensive analytics providing management information
- Consignment stock tracking

